

DUO Device Guides

The new DUO Universal Prompt is the next-generation version of the interactive authentication prompt. The Universal Prompt offers the same two-factor authentication features and increased level of security as DUO's Traditional Prompt. Use the following guides to add, delete, and manage your mobile devices in DUO.

- Add or Manage Device After Enrollment - <https://guide.duo.com/universal-enrollment#add-or-manage-devices>
- Add Another Device - <https://guide.duo.com/universal-enrollment#add-another-device>
- Rename or Remove A Device - <https://guide.duo.com/universal-enrollment#add-another-device>
- Reactivate Duo Mobile for an Existing Device - <https://guide.duo.com/universal-enrollment#reactivate-duo-mobile>

Contact the IT Help Desk at 410.334.2870 for further assistance.